(TS//SI//REL) Contact mapping – tip-off to Diplomatic travel plans

(TS//SI//REL) – ROYAL CONCIERGE identifies potential diplomatic Hotel reservations.

(TS//SI//REL) – Automated bulk contact chaining between Reservation email addresses and "gov.xx" addresses

(TS//SI//REL) – Possible Extensions: "Favourite" hotels; Counter-Intelligence/Foreign Relations support; XKeyScore fingerprinting; Car Hire; …

2011-01-10 13:28:51: [redacted] (Zurich) is linked with [redacted] (Egypt) (:< [redacted] >) - 2 participants
2011-01-26 11:30:07: [redacted] (Singapore) is linked with [redacted] (Hong Kong) (:< [redacted] >) - 2 participants
2011-02-02 05:37:35: [redacted] (5 Star Hotel) is linked with [redacted] (UAE) (: [redacted]) - 6 participants

TS//SI/REL

"This information is exempt from disclosure under the Freedom of Information Act 2000 and may be subject to exemption under other UK information legislation. Refer disclosure requests to GCHQ on [redacted] (non-sec) or email [redacted]"

ROYAL CONCIERGE

A SIGINT driven hotel reservation tip-off service

From: reservations@expensivehotel.com
To: new-target@mod.gov.xx

"Thank you for reserving……"



ROYAL CONCIERGE exploits these messages and sends out daily alerts to analysts working on governmental hard targets

What hotel are they visiting?
Is it SIGINT friendly?

An enabler for effects – can we influence the hotel choice? Can we cancel their visit?

We can use this as an enabler for HUMINT and Close Access Technical Operations

This information is exempt under the Freedom of Information Act 2000 (FOIA) and may be exempt under other UK information legislation. Refer any FOIA queries to GCHQ on [redacted] or [redacted]